



Fax form to: 440-723-3999

A membership with Apex Longevity earns you and your immediate family access to the same level of care from the doctors you trust, at discounted rates your immediate family will love! Eligible immediate family members include members legal spouse and dependents.

Apex Longevity connects you to a network of providers in your area who are able to provide discounted fees for their services.

While this program is not insurance, it acts as a supplement to insurance as it allows members to access discounted rates on services not typically covered by major medical health insurance policies.

With your membership there are:

Program Guidelines:

- Membership fee is due on the date of account activation.
- Cannot be used in conjunction with another discount medical program.

- NO Annual Maximums
- NO Pre-existing Limitations
- NO Claims Forms

Your Apex Longevity membership begins on the date of enrollment and is active for one year. Your membership cost is typically paid for in savings within the first or second visit to a provider. Apex Longevity allows enrolled members to receive access to a discounted fee schedule to ensure everyone has access to quality care at an affordable cost.

*Clinic: _____ *Company: _____

Note: Discounts are ONLY applied to services that are not covered by Health Insurance.

*First Name: _____ *Last Name: _____

*Street Address: _____ *City: _____

*State: _____ *Zip Code: _____

*Email Address: _____ *Phone number: _____

Please list family members to be added to the program (Include first, last name, birthdate, and relationship to member)

*Name: _____

*Signature: _____

*Date: _____

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Payment Method - (HSA's, HRA's & Flex cards are not accepted for application fee)

Card number: _____ - _____ - _____ - _____ Expiration Date: ____ / ____

CVC: _____

I Wish to Disable Recurring Membership Payments

*Employer: _____

*Signature of Employer: _____

*Date: _____



Member Terms & Conditions

Disclosure: This discount plan organization (formerly known as a discount medical plan organization in Florida) is NOT insurance, a health insurance policy, Medicare prescription drug plan or qualified health plan under the Affordable Care Act. This plan (The Plan) provides discounts only on chiropractic services offered by providers who have agreed to participate in The Plan. The range of discounts for medical or ancillary services offered under The Plan will vary depending on the type of provider and products or services. The Plan does not make and is prohibited from making members' payments to providers for products or services received under The Plan. The member is required and obligated to pay for all discounted chiropractic services and equipment received under The Plan but will receive a discount on certain identified chiropractic services from providers in The Plan. The Discount Medical Plan Organization/ Discount Plan Organization is Apex Longevity LLC, 36901 American Way, Ste 7, Avon, OH 44011. You may call 1-877-712-2739 for more information or visit www.apexlongevity.com/find-a-clinic for a list of providers. The Plan will make available before purchase and upon request, a list of program providers and the providers' city, state and specialty, located in the member's service area. The fees for The Plan are specified in the membership agreement. The Plan includes a 30- day cancellation provision. Note to MA consumers: The plan is not insurance coverage and does not meet the minimum creditable coverage requirements under M.G.L. c. 111 Mand 956 CMR 5.00. Not available for sale in the state of Washington.

- i. **Renewal Conditions:** By joining the plan, you are authorizing Apex Longevity LLC (Apex) to bill your credit card for membership in the plan. This charge shall renew until you notify Apex in writing of its cancellation, unless otherwise noted upon enrollment into the plan. By joining you indicate you have read the terms and conditions of the plan. This plan will automatically renew at the end of your membership term, and your credit card will be automatically charged for the appropriate amount, unless otherwise noted upon enrollment into the plan.
- ii. **Termination Conditions:** Apex reserves the right to terminate plan members from its plan for any reason, including non-payment.
- iii. **Description of Services:** Please review www.apexlongevity.com for a specific description of the programs Included In your plan. A person who is entitled to the discounted contracted rate under the Plan and has presented an identification card indicating the person or person's immediate family member is a current participant in the Plan. Eligible immediate family members include Member's legal spouse and dependents. Dependents include natural born and adopted minor children, spouses, special needs adult children, household members covered by a conservatorship or guardianship, and parent's parents living in the household who are claimed on tax returns as legal dependents.

- iv. **Cancellation Conditions:** You have the right to cancel within the first 30 days (FL residents: your 30 days begin after the effective date) and receive a full refund. If for any reason during this time period you are dissatisfied with the plan and wish to cancel and obtain a refund, you MUST submit a written cancellation request or contact an Apex representative by calling 877-712-2739. Apex will accept cancellation at any time and will stop collecting membership fees in a reasonable amount of time, but no later than 30 days after receiving a cancellation notice. Cancellation requests must be submitted via email to support@apexlongevity.com or mailed to Apex Longevity, 36901 American Way, Ste 7, Avon, Ohio, 44011. When you cancel, you will continue to have access to the plan for the remainder of the period for which you have paid; your membership will terminate at the end of that period. The preceding sentence does not apply to memberships In ND and OK, where you will receive a pro-rata refund whenever you cancel. Upon request, Apex agrees to provide specific contact information for the department of Insurance of the state in which a member resides. If Apex cancels a membership for any reason other than nonpayment of charges by the member, the discount medical plan organization shall make a pro rata reimbursement of all periodic charges to the member (Louisiana residents only).
- v. **Limitations, Exclusions & Exceptions:** This Plan is not insurance. This plan is optional and is limited to discounted rates on chiropractic services. This plan is a discount membership program, otherwise known as a discount medical plan organization (formerly known as a Discount Plan Organization in Florida) offered by Apex. Apex is not a licensed insurer, health maintenance organization or other underwriter of health care services. No portion of any provider's fees will be reimbursed or otherwise paid by Apex. Apex is not licensed to provide and does not provide health care services or items to individuals. You will receive discounts for services at certain health care providers who have contracted with the plan. You are obligated to pay for all health care services at the time of service. Savings are based upon the provider's normal fees. Actual savings will vary depending upon location and specific services or products purchased. Please verify such services with each individual provider. The plan's discounts may not be used in conjunction with any other discount plan or program. All listed or quoted prices are current prices by participating providers and subject to change without notice. Any procedures performed by a non-participating provider are not discounted. Discounts on professional services are not available where prohibited by law. This plan does not discount all procedures. Providers are subject to change without notice and services may vary in some states. It is the member's responsibility to verify that the provider participates in the plan. At any time, Apex may substitute a provider network at its sole discretion. Apex cannot guarantee the continued participation of any provider. If the provider leaves the plan, you will need to select another provider. Providers contracted by Apex are solely responsible for the professional advice and treatment rendered to members and Apex disclaims any liability with respect to such matters.

- i. Apex shall identify specific providers in a beneficiary's area, confirm specific provider participation and will provide a listing of participating providers by mail, upon request. Participating provider lists requested by phone will be sent within three (3) business days. All Apex provider listings include all participating providers with whom Apex has contracted either directly or indirectly.
- vi. **Complaint Procedure:** If you would like to file a complaint regarding your plan membership, you must submit your complaint in writing to: Apex Longevity 36901 American Way Suite 7, Avon, OH 44011. You have the right to request an appeal if you are dissatisfied with the complaint resolution. After completing the complaint resolution process, if you remain dissatisfied, you may contact your state insurance department. Contact information provided upon request. Florida residents - Contact the Florida Department of Financial Services Division of Consumer Services if you are not satisfied with the applicant's resolution of your complaint. Their contact us website is: <https://www.myfloridacfo.com/Division/Consumers/contactus.htm>. Verbal and email complaints made to Apex Longevity will be submitted in writing to the Florida Consumer Services department via email: consumer.services@myfloridacfo.com.
- vii. **Other inquiries:** Inquiries can be submitted via email to support@apexlongevity.com or mailed to Apex Longevity at 36901 American Way Suite 7, Avon, OH 44011.
- viii. By submitting this completed form to your Apex Provider's office, you hereby agree to the member terms and conditions as listed here.

I Agree to the Membership Terms & Conditions